

The logo for GeelongPort, featuring the text "GeelongPort" in a bold, white, sans-serif font. The text is set against a teal, rounded rectangular background that has a slight gradient and a shadow effect.

GeelongPort

Connecting today to create tomorrow

We provide integrated port assets to meet the needs of our customers and design services to deliver seamless trade solutions

We deliver this by being...

**Leaders in
Sustainability**

**Data and
Technology
Enabled**

**Trusted
community
partners**

**Customer
Centred**

**Capable and
Empowered
People**



Pillar: Leaders in Sustainability

- Objective:** We will become Australia's most sustainable port
- Key Result # 1:** Achieve 100% Critical Risk Control (CRC) audit score for FY23
- Key Result # 2:** Sustain a 5-star GRESB (Environment, Social, Governance) annual rating
- Key Result # 3:** Implement a sustainability framework for procurement by 30 June 2023
- Key Result # 4:** Develop revised medium and long-term carbon reduction targets and an action plan by 31 December 2024
- Key Result # 5:** Publish our first public Annual Sustainability Report by 30 June 2023



Pillar: Data & Technology Enabled

Objective: Ensure IT security meets critical infrastructure management standards

Key Result: Zero significant cyber security breaches that affect GeelongPort operations, or require mandatory regulatory reporting for FY23



Pillar: Trusted community partners

- Objective:** We will create collaborative partnerships for mutual, lasting success
- Key Result # 1:** Complete Reflect Reconciliation Action Plan activities by 30 November 2022
- Key Result # 2:** Publish an Innovate Reconciliation Action Plan by 30 June 2023
- Key Result # 3:** Development and implementation of an updated Stakeholder Engagement Plan by 31 March 2023
- Key Result # 4:** An enhanced social license to operate reflected in the results of an annual community sentiment survey conducted by 30 June 2023



Pillar: Customer Centred

- Objective:** We will deliver designed service experiences that are simple and reliable
- Key Result # 1:** Journey maps for 3 dry bulk customers completed by 31 December 2022
- Key Result # 2:** All Service Delivery priority actions implemented by 30 June 2023
- Key Result # 3:** Achieve an Overall Customer Satisfaction result of 75+ in FY23



Pillar: Capable and empowered people

- Objective:** We will create a culture of belonging to positively engage our people
- Key Result # 1:** An EES participation rate of 80% and NPS score of 15 for 2022 survey
- Key Result # 2:** Career Conversation & Development Framework implemented by 31 January 2023
- Key Result # 3:** Develop and implement new GeelongPort values by 31 March 2023
- Key Result # 4:** The Diversity and Inclusion Roadmap implemented by 31 March 2023



An aerial photograph of ocean waves, showing a mix of dark blue, turquoise, and white foam. The waves are breaking from the top right towards the bottom left. In the top right corner, there is a teal-colored logo with the text "GeelongPort" in white.

GeelongPort